

# **Resetting Your Password**

### Instruction – Resetting Your Password

### **Resetting Your Password**

To reset your password, click on "Forgot Password?".



Enter the username of the account you are trying to reset and click "Continue" to submit your reset request.

NHOLESLE MORTAGE BANKES	
Forgot Password	
User Name	demo.account
Continue	

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# **Resetting Your Password**

Submitting your request will display a confirmation message and send an automated email to the email address associated with the account, containing further instructions on resetting your password.



#### Forgot Password

You should receive an e-mail containing instructions for continuing the password reset process. If you do not receive an e-mail, it may be due to one of these reasons:

- We do not have your correct email address on file.
- You entered a user name that does not exist.
- Your account has been disabled.
- You log in with the same credentials that you use to log into Windows, in which case you must change your Windows password.

The automated email will contain an auto-generated link for you to access and begin the reset process (see example below for your referece).

A request has been made to reset your password.

Click here to reset your password: <u>https://wmbankers.com/WebPortal/Password/SetPassword?</u> token=1000566%7CIPMkALkd1rhDptH8%2BJK5mSzP4xfhwyyDPYK8xWGDAag%3D&username=demo. account

If you did not make the request, contact your administrator.

\*\*\* This email box is not being monitored. Please do not reply to this email. \*\*\*